

Section 4(1) (b)(vii) of Right To Information Act,2005

The Particulars of any arrangement that exists for consultation with, or representation by, the members of the public in relation to the formulation of its policy or implementation thereof

Representation/ Grievances received from various organizations/ individual are attended to promptly and attempts are made to sort out the difficulties/problems at the Commissionerate, STA and RTA level respectively, depending on the nature of the complaints received.